

Terms and Conditions

Our terms and conditions are here to ensure that we can provide our best service to each of our guests.

When a booking is made, a contract between us, the owners and you, the guest, is entered into. Please take the time to read through our terms and conditions below.

Payment

A firm booking will be made on receipt of a 25% deposit of the total amount of the booking. This can be paid either by bank transfer or cheque if far enough ahead.

For last minute bookings, full payment is requested at the time of arrival.

The remainder of the balance is due on arrival at registration. At this moment in time, we do not have a credit card facility, therefore can only accept cash or bank transfers.

Cancellation

In the event of a cancellation, the deposit will be refunded only if we can subsequently re-let the cancelled room for the duration of the original booking. We accept bookings in good faith and ask that you let us know as soon as possible if you will not be arriving so we can endeavour to re-let the room.

In the unlikely event that it is necessary for us to cancel a booking, we will inform you immediately and refund any payment already made in full. We will endeavour to book you into a nearby B&B.

Room availability

Guests may arrive from 3pm onwards. If you plan to arrive later than 6pm, please advise us by telephone of your planned time of arrival.

Please vacate your room by 10am the day of departure.

Should you need an earlier arrival / departure time please contact us to see if we can oblige you.

Change of Booked Room

In the event we may need to change your room due to circumstances outside our control, we reserve the right to allocate a different room.

Car Parking

We have private parking in the driveway. Vehicles are left at guests' own risk.

Liability

Personal property and vehicles are left at guests' own risk. We do not accept any liability for any damage, loss or injury unless proved to be caused by a negligent act by the owners.

We reserve the right to refuse to accept anyone who, in our opinion, is unsuitable to stay at the Vicarage. In such cases we will terminate the contact and return any money paid without further liability. We also reserve the right to take steps to remove any person or persons due to unreasonable behaviour, damage to the property or causing offence to other guests. In such an event, no refunds will be made.

Children / Pets

As parents and grandparents, we know that our rooms are not suitable for the safety and comfort of young children, therefore we can only accept children over the age of 15.

Regrettably, whilst we adore dogs, no pets or animals are permitted in the Vicarage, only in our self-catering Hayloft accommodation.

The only exception is for Assistance Dogs which are welcome.

Non Smoking Policy

We operate a strict no smoking policy throughout the house and grounds.

Peace and Quiet Policy

We do not provide a TV in the rooms, you will, however find a radio. We respectfully ask guests to keep noise to a minimum to ensure that fellow guests are able to relax in their surroundings.

A TV set is available in the Parlour.

Property

Our home is our pride and joy and we ask that guests treat it with respect. Please treat items with care as many are antique. Guests are responsible for any breakages or damage to the rooms or contents, so please inform us immediately should there be any spillages which are easier to deal with whilst fresh. If excessive cleaning is required, at the discretion of the owners, a cleaning charge of £25.00 will be levied. In the event of accidental damage, please let us know. If the damage is significant we reserve the right to charge a fee towards repair or replacement. Lost keys will be charged at £10.00.

Health and Safety.

We treat the safety and welfare of our guests with the upmost importance. Please take the time to read the safety notice in your room. It explains what to do in an emergency, fire assembly point and exits. We will be happy to go through this with you on arrival and conduct a familiarisation tour.